# Voice Message

Message waiting indicator on the idle screen indicates that one or more voice messages are waiting at the message center. The power indicator LED slowly flashes red.

#### To listen to voice messages:

- 1. Press or the **Connect** soft key.
- 2. Follow the voice prompts to listen to your voice messages.

# **Customizing Your Phone**

# Call History

- 1. Press the **History** soft key when the phone is idle, press ( ) or ( ) to scroll through the list.
- 2. Select an entry from the list, you can do the following:
- Press the **Send** soft key to place a call.
- Press the **Delete** soft key to delete the entry from the list.

If you press the **Option** soft key, you can also do the following:

- Select **Detail** to view detailed information about the entry.
- Select Add to Contacts to add the entry to the local directory.
- Select Add to Blacklist to add the entry to the blacklist.
- Select Delete All to delete all entries from the list.

# **Contact Directory**

#### To add a contact:

- 1. Press the **Directory** soft key when the phone is idle, and then select the desired group.
- 2. Press the **Add** soft key to add a contact.
- 3. Enter a unique contact name in the Name field and contact numbers in the corresponding fields.
- 4. Press the **Add** soft key to accept the change.

#### To edit a contact:

- 1. Press the **Directory** soft key when the phone is idle, and then select the desired group.
- 2. Press or to select the desired contact, press the **Option** soft key and then select **Detail** from the prompt list.
- 3. Edit the contact information.
- 4. Press the **Save** soft key to accept the change.

#### To delete a contact:

- 1. Press the Directory soft key when the phone is idle, and then select the desired group.
- 2. Press ( ) or ( ) to select the desired contact, press the **Option** soft key and then select **Delete** from the prompt list.
- 3. Press the **OK** soft key when the LCD screen prompts "Delete Selected Item?".

Note: You can add contacts from the call history easily. For more information, refer to Call History above.

# **Volume Adjustment**

- Press during a call to adjust the receiver volume of the handset/speakerphone/ headset
- Press 🖅 when the phone is idle to adjust the ringer volume.

# **Ring Tones**

- 1. Press the Menu soft key when the phone is idle, and then select Settings->Basic Settings->Ring Tones.
- 2. Press ( ) or ( ) to select the desired ring tone.
- 3. Press the Save soft key to accept the change.

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# Ultra-elegant Gigabit IP Phone SIP-T42G



**Quick Reference Guide (V72.4)** 

# **Basic Call Features**

# Placing a Call

#### Using the handset:

- 1. Pick up the handset.
- 2. Enter the number, and then press the **Send** soft key.

## Using the speakerphone:

- 1. With the handset on-hook, press
- 2. Enter the number, and then press the **Send** soft key.

## Using the headset:

- 1. With the headset connected, press (2) to activate the headset mode.
- 2. Enter the number, and then press the **Send** soft key.

Note: During a call, you can alternate between the headset, hands-free speakerphone and handset modes by pressing the Headset key, Speakerphone key or by picking up the handset. Headset mode requires a connected headset.

# **Answering a Call**

## Using the handset:

Pick up the handset.

## Using the speakerphone:

Press 🗐

#### Using the headset:

Press 🔞 .

Note: You can ignore an incoming call by pressing the Reject soft key.

# **Ending a Call**

## Using the handset:

Hang up the handset or press the Cancel soft key.

# Using the speakerphone:

Press or the Cancel soft key.

# Using the headset:

Press the **Cancel** soft key.

#### Redial

- Press to enter the placed call list, press or to select the desired entry, and then press or the **Send** soft key.
- Press (2) twice when the phone is idle to dial out the last dialed number.

## **Call Mute and Un-mute**

- Press 🛭 to mute the microphone during a call.
- Press again to un-mute the call.

## **Call Hold and Resume**

# To place a call on hold:

Press the Hold soft key during an active call.

## To resume the call, do one of the following:

• If there is only one call on hold, press the **Resume** soft key.

If there is more than one call on hold, press • or • to select the desired call, and then press the **Resume** soft key.

#### Call Transfer

You can transfer a call in the following ways:

#### **Blind Transfer**

- 1. Press the **Tran** soft key during an active call. The call is placed on hold.
- 2. Enter the number you want to transfer to.
- 3. Press the **Tran** soft key.

#### Semi-Attended Transfer

- 1. Press the **Tran** soft key during an active call. The call is placed on hold.
- 3. Press the **Tran** soft key when you hear the ring-back tone.

#### **Attended Transfer**

- 1. Press the **Tran** soft key during an active call. The call is placed on hold.
- 2. Enter the number you want to transfer to, and then press  $\#_{\infty}$ .
- 3. Press the **Tran** soft key when the second party answers.

#### **Call Forward**

#### To enable call forward:

- 1. Press the Menu soft key when the phone is idle, and then select Features->Call Forward.
- 2. Select the desired forward type:

Always Forward----Incoming calls are forwarded unconditionally.

**Busy Forward----**Incoming calls are forwarded when the phone is busy.

No Answer Forward----Incoming calls are forwarded if not answered after a period of time.

- 3. Enter the number you want to forward to. For **No Answer Forward**, press or to select the desired ring time to wait before forwarding.
- 4. Press the Save soft key to accept the change.

#### **Call Conference**

- 1. Press the **Conf** soft key during an active call. The call is placed on hold.
- 2. Enter the number of the second party, and then press the **Send** soft key.
- 3. Press the **Conf** soft key again when the second party answers. All parties are now joined in the conference.
- 4. Press the **Cancel** soft key to disconnect all parties.

**Note:** You can split the conference call into two individual calls by pressing the **Split** soft key.

# **Speed Dial**

## To configure a speed dial key:

- 1. Press the Menu soft key when the phone is idle, and then select Features->DSS Keys.
- 2. Select the desired DSS key, and then press the **Enter** soft key.
- 3. Select **Speed Dial** from the **Type** field, select the desired line from the **Account ID** field, enter a label in the **Label** field and enter the number in the **Value** field.
- 4. Press the **Save** soft key to accept the change.

#### To use the speed dial key:

Press the speed dial key to dial out the preset number.

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